

NAME OF SERVICE	Southcare Outreach Service SOS
ADDRESS	126 Kareena Road
CITY	MIRANDA
STATE	NSW
POSTCODE	2228
TELEPHONE	(02) 9540 7963
FAX	(02) 9540 7869
DESCRIPTION OF SERVICE	<p>The SOS is a multidisciplinary rapid response community team for the ageing population over 65 years* or >50 years for the Aboriginal and Torres Strait Islander population. * > 16 years for clients referred by the RADIUS unit only.</p> <p>The SOS provides short term acute and sub-acute clinical interventions for a maximum of six weeks. The aim of the SOS is to provide safe and effective interventions to allow clients at risk of presenting or re-presenting to the Emergency Department (ED)/ Hospital to remain at home. The SOS integrates and coordinates clients care with their GP and executes care plan requirements including referral on to services to ensure clients can remain safe at home.</p> <p>The multidisciplinary team includes Nursing, Physiotherapy, Occupational Therapy, Social Work and Geriatrician working in partnership with General Physicians (GPs).</p>
REFERRAL CRITERIA	<p>Clients suitable for referral to the Southcare Outreach Service:</p> <ul style="list-style-type: none"> Reside in the Sutherland Shire catchment area. Are over 65 years* or >50 years for Aboriginal and Torres Strait Islander clients. * > 16 years for clients referred by the RADIUS unit only. Are at risk of presenting to ED or re-presenting to ED within 48 hours. Have goals that can be addressed by a multidisciplinary team in the client's home. <p><u>Exclusion Criteria:</u></p> <p>The following clients are excluded:</p> <ul style="list-style-type: none"> Clients admitted in Hospital. Referrals are not taken for admitted in-patients. Referrals are only taken for clients being discharged from the Emergency Department, short stay unit or RADIUS unit. Clients not currently residing care in a Residential Aged Care Facility.
HOW TO REFER	<p>General Practitioners, Staff specialists such as Geriatricians, Emergency Department staff, Aged Care Services Emergency Team (ASET) staff, RADIUS staff, NSW Ambulance Service, NSW Police, clients and carers as well as Southcare and community services can refer.</p> <ol style="list-style-type: none"> Electronic Medical Record (eMR) referral (TSH) Fax an Access and Referral Intake Form to (02) 9540 7869 or scan and email to SESLHD-SouthCareIntake@health.nsw.gov.au By phone (02) 9540 7956
IS THERE A WAITING LIST	No
WAITING LIST DETAILS	All referrals are considered URGENT and are seen within 48 hours of referral accepted.
HOURS/DAYS OF OPERATION	The SOS offers a seven day per week service: 0730 – 1900 hours Monday- Friday. 0800 – 1830 hours Saturday and Sunday including public holidays.
APPROXIMATE COSTS	No charge.